



## New Orleans 2005 Program Session

## 203. Developing Standardized Metrics for Assessing Use and User Services for Primary Sources

Thursday, August 18, 2005

12:45 PM-2:15 PM



Recorded session

### Early-Bird Registration

Deadline: June 17

### Hotel Reservation / Conference Rate

Deadline: July 15

Laura Clark Brown, Chair  
*Southern Historical Collection*

Helen R Tibbo  
*School of Information and Library Science, University of North Carolina at Chapel Hill*

"Archival Metrics: An Overview of Current Practices"

Wendy Duff  
*Faculty of Information Studies, University of Toronto*  
"The Importance of Evaluation and Metrics for Archives"

Kelly Drake  
*GW Blunt White Library, Mystic Seaport*  
"A Practitioner's Perspective on Evaluating Archival Services"

Daniel Caron, Commentator  
*Library and Archives Canada*

Although most archives routinely gather some user statistics, no standardized evaluation tools or user-based metrics exist to understand and assess archival services. Few archives analyze user statistics systematically to support the organization's design of services, financial planning, or programming. Panelists present results of the first phase of an AX-SNet project funded by the Mellon Foundation that seeks to develop standardized data collection and analysis tools for evaluation of services and assessment of institutional impact.

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