

# **Library Administrators Interview Guide**

## **Scope Note:**

This protocol was used for interviews with individual library administrators who participate in community networking. The purpose of these 30-minute, interviews was to gain their insights into administration concerns regarding library participation in networked CI services (and community networking) and its impact on their organization and the community at-large.

## **CN and the local library**

From the perspective of your library, what does being a member of the CN mean?

How would you describe your library's relationship to the CN?

What does your library give to the CN?

## **CN and the communities your library serves**

How do you explain the CN to the community?

How do library staff identify Information Providers?

## **Benefits of CN**

What would you say are the benefits of involvement in the CN?

What does the CN do for the library?

What does the CN do for the community?

## **Evaluation**

Can any of you remember a time when you learned how someone or some group benefited from information or assistance provided through the CN? (Impact)

Do you ever incorporate anecdotal information into your assessment of a library service?

What does the CN do particularly well? Why?

How does the library's CN activities mesh with other library activities?  
With other CI activities?

What kind of competition is there for **funding** ?

**Partnerships**

Are there any partnerships?

How are they fostered?

**Change**

**How has CN changed?**

What do you see as the **future roles** of the CN?