During my internship I wanted to examine which role within UX I want to pursue in my career post graduation. While I have a lot of experience broadly in the work force, I had never worked at a large technology focused company, so I wanted to follow my curiosities and notice what elements I liked and disliked about my job so I could learn my preferences which will inform my job search.

**Bonnie White, MSI**  
UX Strategy Intern, Quicken Loan

**Hamza Baccouche, BSI**  
Product Data Operations Intern, Facebook

**Joe Soonthornsawad, MSI**  
Research Experience for Masters Students (REMS) Fellow, UMSI

**Fernando Herranz , MHI**  
Center for Academic Innovation

**Hannah Wang, MSI**  
Product Design Intern, Facebook

**Faith Reynolds, MHI**  
Management Consulting Summer Analyst, Accenture
## 2020 MSI Internships

### Top industries in which Master of Science in Information students found internships

<table>
<thead>
<tr>
<th>Industry</th>
<th>Average Salary</th>
</tr>
</thead>
<tbody>
<tr>
<td>University/College Service, Unit or Dept.</td>
<td>$18/hour average</td>
</tr>
<tr>
<td>Technology</td>
<td>$34/hour average</td>
</tr>
<tr>
<td>Start-up/Entrepreneurial</td>
<td>$30/hour average</td>
</tr>
<tr>
<td>Health/Medicine</td>
<td>$27/hour average</td>
</tr>
<tr>
<td>Academic Library/Archives</td>
<td>$19/hour average</td>
</tr>
</tbody>
</table>

### Internship search

- **4 months or less**: 80% of interns found an internship in this time.
- **March–May**: 70% accepted an internship between March and May.

### Networking works!

- 33% of internships come from networking

### Internship = Career preparation

- 91% say their internship made them better prepared for their careers.
- Response rate: 97%

### Salary

- **$24/hour average**
  - Range: $10–91

### Employer satisfaction

- 100% of internship supervisors indicated the internship experience was valuable to their organization
- 98% indicated they would be interested in supervising another UMSI student in the future!
- Response rate: 76%

### Internship experience

- **Inclusive & supportive**: 92%
  - say their internship was inclusive and supportive
- **Support for learning objectives**: 94%
  - say their supervisor provided support and opportunities to achieve their learning objectives
- **Accessible supervisors**: 96%
  - say that their supervisor was available and accessible when they had questions/concerns

### Virtual internships

- 90% of MSI internships successfully transitioned to being offered remotely due to COVID-19.

- 75% paid
- 25% unpaid
MSI Internship Outcomes

- Data Analyst Intern
  Adobe
- Conflict Barometer Project Intern
  African Centre for Dispute Settlement (ACDS) at the University of Stellenbosch Business School
- Algorithm Engineer Intern, Machine Learning
  Alibaba Group
- Business Intelligence Engineer Intern
  Amazon
- Digital Summer Clinic Intern
  Ann Arbor SPARK
- Software Engineering Intern
  Bear Robotics
- Digital Archive Intern
  Black Bottom Archives
- UX Research Intern
  Blink UX
- UX Design Intern
  Blizzard Entertainment
- System Engineering Intern
  BrightRidge
- Product Manager Intern
  ByteDance
- Audience Intern
  Chicago Tribune
- Product Design Intern
  Cisco Systems
- Online Marketing Analyst
  CME Group
- UMSI Virtual Project Intern
  Collaboratory
- Summer 2020 Internship–Data Analyst
  Comcast Xfinity
- User Experience / Product Management Internship
  COVID Safe Paths
- Data Science Fellow
  Data Science for Social Good Fellowship
- Software Engineering Intern
  Databricks
- User Research Master’s Intern
  Duo Security
- People Analyst Intern
  Electronic Arts (EA Games)
- UX Research Intern
  Facebook, Inc
- Threat Intelligence Analyst Intern
  FireEye
- Machine Learning Intern
  Fity
- Digital Technology Leadership Program Intern
  General Electric
- Research & Development Intern
  General Motors Corp
- Digital Strategies and Innovation Intern
  Harvard University Library
- Summer User Experience Intern
  Henry Health
- Deep Learning Software Internship
  Intel Corporation
- Design Intern
  Intuit
- Product Design Intern
  Leda Health
- Human-Computer Interaction Research Intern
  Lenovo
- Experience Design Intern
  Logitech
- Quality Assurance Intern
  Michigan Health Information Network (MiHIN)
- Library Collection Analysis Intern
  Michigan State University
- Software Engineer Intern
  Microsoft Corporation
- Product Design Intern
  Neolith
- Field Operations Support Intern
  NetHope Inc
- Ford Team Intern
  OneMagify
- Product Development Intern
  Pantryed
- Information Technology Intern
  Procter & Gamble
- UX Strategy Intern
  Quicken Loans
- Systems and Analytics Intern
  Rivian
- Product Design Intern
  Salesforce
- UX Interaction Design Intern
  ServiceNow
- Automotive Product Intern
  SiriusXM
- Intern
  Slate Belt Heritage Center
- UX Research Intern
  Social Finance (SoFi)
- Misinformation Repository: Contours of COVID-related Misinformation in India
  Tattle Civic Technologies
- UX Design Intern
  Tencent
- Digital Experiences Intern
  The Coca-Cola Company
- Many different units and positions!
  University of Michigan
- Machine Learning Engineer Intern
  Vivo
- UX/UI Intern
  Vizlits
- Product Manager Intern
  Vroom
- UX Designer Intern
  Walmart
- Product Design Intern
  Wish
- Machine Learning Intern
  Zillow

Contact the UMSI Career Development Office to discuss your internship search, or to receive information on hiring UMSI interns.

umsi.careers@umich.edu

This is a sampling of the 231 approved MSI internships. Data is from summer 2020, based on student surveys. Response rate: 100%

The majority of summer internships (207) transitioned to being offered virtually due to COVID-19. Students that took part in internships with an in-person component (24), worked with our team to follow the U-M Provost Guidelines for Engaged Learning.