CONNOR ESTERWOOD

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EDUCATION

COMPLETED :: 2013

BA - INTERNATIONAL RELATIONS, UNIVERSITY OF NORTH CAROLINA, ASHEVILLE

Advisor: Dr. Surain Subramaniam

COMPLETED:: 2018

MS – INFORMATION SCIENCE, UNIVERSITY OF TENNESSEE, KNOXVILLE

Advisor: Dr. Dania Bilal

Committee: Dr. Dania Bilal, Dr. Carol Tenopir, Dr. Diane Kelly

PROJECTED:: 2024

PH.D. - INFORMATION, - UNIVERSITY OF MICHIGAN, ANN ARBOR

Advisor: Dr. Lionel P. Robert

RESEARCH EXPERIENCE

2020 - PRESENT

HUMAN-ROBOT TRUST REPAIR

:: PI - CONNOR ESTERWOOD ::

- Conducted empirical research examining the effects of anthropomorphism and repair strategy on ability, benevolence, and integrity.
- Developed a hybrid online/VR simulated human-robot teaming task.

2019 - PRESENT

PERSONALITY & HUMAN-ROBOT INTERACTION

 Conducted a series of systematic meta-analyses examining the role of personality and acceptance in HRI

2019 - 2021

SCENARIO AND SIMULATION DESIGN FOR MULTI-AGENT TEAMS

:: PI - BOGDAN EPUREANU ::

- Developed and tested a prototype situational awareness based adaptive interface for managing heterogeneous multi-agent teams in an emergency response scenario.
- Developed physiological measures focused on situational awareness and cognitive load via pupillometry and heart rate.

2018-2020

TRUST IN AUTONOMOUS VEHICLES

:: PI - PROF. LIONEL ROBERT, PROF. DAWN TILBURY, PROF. JESSIE YANG ::

- Conducted a user study examining the impact of error type on trust and situational awareness in semi-autonomous vehicles.
- Conducted a user study examining how personality similarity impacts user's perceptions of safety in autonomous vehicles.

2018-2019

ACCEPTANCE OF SEMI-AUTONOMOUS BUSES IN THE USA

:: PI - PROF. LIONEL ROBERT & PROF. JESSIE YANG ::

• Designed, developed, and analyzed the results of a nationwide survey examining what factors influence semi-autonomous bus adoption in the USA.

RESEARCH INTERESTS

- Human-Robot Interaction
- Teaming
- Trust & Trustworthiness

- Social Computing
- Collective Intelligence
- Organizational Technology

JOURNAL PUBLICATIONS

- **Esterwood, C.,** & Robert, L. P. A Systematic Review of Human and Robot Personality in Health Care Human-Robot Interaction. Frontiers in Robotics and AI, 306.
- **Esterwood, C.**, Yang, X. J., & Robert, L. P. (2021). Barriers to AV Bus Acceptance: A National Survey and Research Agenda. International Journal of Human–Computer Interaction, 1-13.
- **Esterwood, C.**, & Robert, L. (2021). Robots and COVID-19: Re-imagining human-robot collaborative work in terms of reducing risks to essential workers. ROBONOMICS: The Journal of the Automated Economy, 1, 9-9.
- Azevedo-Sa, H., Zhao, H., **Esterwood, C.**, Yang, X. J., Tilbury, D. M., & Robert Jr, L. P. (2021). How internal and external risks affect the relationships between trust and driver behavior in automated driving systems. Transportation research part C: emerging technologies, 123, 102973.
- Azevedo-Sa, H., Jayaraman, S., **Esterwood, C**., Yang, X. J., Robert, L. P. and Tilbury, D. (2020). Real-Time Estimation of Drivers 'Trust in Automated Driving Systems, International Journal of Social Robotics.
- Robert Jr, L. P., Alahmad, R., **Esterwood, C.**, Kim, S., You, S., & Zhang, Q. (2020). A Review of Personality in Human–Robot Interactions. Foundations and Trends® in Information Systems, 4(2), 107-212. Top 10 SSRN Download List: April 2020 & July 2020
- Abiri, R., Borhani, S., Kilmarx, J., **Esterwood, C.**, Zhao, X. Jiang, Y. (2020) Towards a User-Centered framework: A Statistical Approach on EEG-Based Computer Cursor Control Using Imagined Body Kinematics Paradigm. IEEE Transactions on Human Machine Systems.

CONFERENCE PROCEEDINGS

- **Esterwood, C.,** Essenmacher, K., Yang, H., Zeng, F. and Robert, L. P. (2021). Birds of a Feather Flock Together: But do Humans and Robots? A Meta-Analysis of Human and Robot Personality Matching, Proceedings of 30th IEEE International Conference on Robot and Human Interactive Communication (RO-MAN 2021)
- **Esterwood, C.** and Robert, L. P. (2021). Do You Still Trust Me? Human-Robot Trust Repair Strategies, Proceedings of 30th IEEE International Conference on Robot and Human Interactive Communication (RO-MAN 2021).
- **Esterwood, C.,** Essenmacher, K., Yang, H., Zeng, F., & Robert, L. (2021). A Meta-Analysis of Human Personality and Robot Acceptance in Human-Robot Interaction. The 2021 ACM CHI Virtual Conference on Human Factors in Computing Systems (CHI `21).
- Esterwood, C. and Robert, L. P. (2020). Personality in Healthcare Human Robot Interaction (H-HRI): A Literature Review and Brief Critique. In Proceedings of the 8th International Conference on Human-Agent Interaction (HAI '20), November 10–13, 2020, Virtual Event, NSW, Australia.
- **Esterwood, C.** and Robert, L. P. (2020). Human Robot Team Design, Proceedings of the 8th International Conference on Human-Agent Interaction, November 10-13, Sydney, Australia. https://doi.org/10.1145/3406499.3418751
- Azevedo-Sa, H., Jayaraman, S., **Esterwood, C.**, Yang, X.J. and Robert, L. P., and Dawn M. Tilbury. 2020. Comparing the Effects of False Alarms and Misses on Humans 'Trust in (Semi)Autonomous Vehicles. In Companion of the 2020 ACM/IEEE International Conference on Human-Robot Interaction (HRI 2020), March 23 26, 2020, Cambridge, United Kingdom. ACM, New York, NY, USA.
- Zhang, Qiaoning, **Esterwood, Connor**, Yang, X. Jessie, & RobertJr, Lionel P. (2019). An Automated Vehicle (AV) like Me? The Impact of Personality Similarities and Differences between Humans and AVs. Association for the Advancement of Artificial Intelligence 2019 Symposium
- Zhao, H., Azevedo-Sa, H., **Esterwood, C.,** Yang, X. J., Robert, L., & Tilbury, D. (2019). Error Type, Risk, Performance, and Trust: Investigating the Different Impacts of false alarms and misses on Trust and Performance. Ground Vehicle Systems Engineering and Technology Symposium. 2019.

AWARDS, HONORS, & GRANTS

| Rackham Pre-Candidate Research Grant, University of Michigan (\$1,500) | 2020 |
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| Rackham Travel Grant Award, University of Michigan (\$1,050) | 2020 |
| UMSI Travel Grant (\$350) | 2020 |

PROFESSIONAL SERVICE

| International Journal of Human-Computer Interaction | 2020 - Present |
|-------------------------------------------------------------------------------|----------------|
| IEEE Transactions on Human-Machine Systems | 2021 |
| International Symposium on Robot and Human Interactive Communication (RO-MAN) | 2021 |
| ACM/IEEE International Conference on Human-Robot Interaction | 2021 |

| International Conference on Information Systems | 2020 |
|---------------------------------------------------------------------------------------------------------------|------|
| IEEE Transactions in Neuroscience | 2020 |
| ACM/IEEE International Conference on Human-Robot Interaction | 2020 |
| Reviewer, Transportation Research Part C | 2020 |
| Reviewer, AIS Transactions on Human-Computer Interaction | 2019 |
| Reviewer, European Conference on Information Systems (ECIS) | 2019 |
| Reviewer, International Conference on Design Science Research in Information Systems and Technology (DESRIST) | 2019 |

PROFESSIONAL AFFILIATIONS

Student Member, ACM 2018—Present
Student Member, IEEE 2020-Present