# Course Syllabus for SIADS 680: Learning Analytics

## **Course Overview and Prerequisites**

SAIDS 680 provides an overview of a key application domain for data scientists—education. In this course students will examine the application of data science as a means to better understand and improve learning. Specifically, students will think critically about the ways in which data scientists can support research and improvement in educational organizations of all types. Anchored in the fields of learning analytics (LA) and educational data mining (EDM), this course analyzes the unique opportunities and challenges associated with applying data science methods to data stemming from schools, universities, and a myriad of learning opportunities. The course will cover the history of learning analytics, typical data and methods used, the importance of measurement, and the implementation of learning analytics products.

The prerequisites for this course are fulfilled by having completed the coursework necessary to achieve Milestone II.

## Instructor and Course Assistants

### Instructors:

Dr. Andrew Krumm, Assistant Professor, Medical School, School of Information - aekrumm@umich.edu Dr. Stephanie Teasley, Research Professor, School of Information - steasley@umich.edu

### Course Assistant:

Dr. Quan Nguyen, Research Fellow, School of Information - quanngu@umich.edu

### How to Get Help

If you have questions concerning the degree program, encounter a technical issue with Coursera, or issues using Slack, please submit a report to the ticketing system at <u>umsimadshelp@umich.edu</u>.

If you have an issue specific to the Coursera environment, you can also begin a <u>live chat session</u> with Coursera Technical Support (24/7) or view <u>Coursera troubleshooting guide</u>s. (you may be asked to log in to your Coursera account).

For questions regarding course content, refer to the **Communications Expectations** section below.

### **Course Communication Expectations**

- Contacting instructor and course assistant: Course channel in Slack or email
- Slack and email response time: 24 48 hours
- Office hours via Zoom:
  - o Andrew Krumm: Fridays 9am-10am, Ann Arbor, Michigan time Eastern Time Zone
  - o Stephanie Teasley: Wednesdays 10am-11am, Ann Arbor, Michigan time Eastern Time Zone
  - O Quan Nguyen: Monday 4pm-5pm , Ann Arbor, Michigan time Eastern Time Zone

### Weekly Readings

### Week 1: Required

Siemens, G. (2013). Learning analytics: The emergence of a discipline. American Behavioral Scientist, 57(10), 1380-1400.

Baker, R. S., & Inventado, P. S. (2014). Educational data mining and learning analytics. In J. A. Larusson & B. White. (Eds.), *Learning Analytics from Research to Practice: Methods, Tools, and Approaches* (pp. 103-119). Berlin: Springer-Verlag.

Slade, S., & Prinsloo, P. (2013). Learning analytics: Ethical issues and dilemmas. American Behavioral Scientist, 57(10), 1510-1529.

### Optional

Kuzilek, J., Hlosta, M., Herrmannova, D., Zdrahal, Z., Vaclavek, J., & Wolff, A. (2015). OU Analyse: analysing at-risk students at The Open University. *Learning Analytics Review*, 1-16.

http://www.laceproject.eu/learning-analytics-review/analysing-at-risk-students-at-open- university/

Kuzilek, J., Hlosta, M., & Zdrahal, Z. (2017). Open University Learning Analytics Dataset. Scientific Data, 4, 170171.

#### Week 2: Required

Krumm, A. E., Means, B., & Bienkowksi, M. (2018). *Learning analytics goes to school: A collaborative approach to improving education*. New York: Routledge. Chapter 2: Data used in educational data-intensive research (pp. 17-37)

Clow, D. (2014, March). Data wranglers: human interpreters to help close the feedback loop. In *Proceedings of the Fourth International Conference on Learning Analytics and Knowledge* (pp. 49-53).

Waddington, R. J., Nam, S. J., Lonn, S., & Teasley, S. D. (2016). Improving early warning systems with categorized course resource usage. *Journal of Learning Analytics*, 3 (3), 263-290.

### Optional

DiCerbo, K. E. (2017). Building the evidentiary argument in game-based assessment. Journal of Applied Testing Technology, 18(S1), 7-18.

Krumm, A. E., Means, B., & Bienkowksi, M. (2018). *Learning analytics goes to school: A collaborative approach to improving education*. New York: Routledge. Chapter 6: Supporting conditions for collaborative data-intensive improvement (pp. 108-134).

#### Week 3: Required

Niemi, Pea, Saxburg, & Clark (2018). Inferential foundations for learning analytics in the digital ocean. In: Niemi D., Pea R. D., Saxberg, B., Clark R. E. (eds) *Learning analytics in education* (pp. 1-48). Charlotte, NC: Information Age Publishing.

- Vytasek J.M., Patzak A., Winne P.H. (2020) Analytics for Student Engagement. In: Virvou M., Alepis E., Tsihrintzis G., Jain L. (eds) Machine Learning Paradigms: Advances in Learning Analytics (pp. 23–48). Springer International Publishing.
- Rosé, C. P., McLaughlin, E. A., Liu, R., & Koedinger, K. R. (2019). Explanatory learner models: Why machine learning (alone) is not the answer. *British Journal of Educational Technology*, 50(6), 2943-2958.

Gardner, J., Brooks, C., & Baker, R. (2019). Evaluating the Fairness of Predictive Student Models Through Slicing Analysis. Proceedings of the 9th International Conference on Learning Analytics & Knowledge, 225–234.

#### Optional

Dowell, N. M., Lin, Y., Godfrey, A., & Brooks, C. (2020). Exploring the relationship between emergent sociocognitive roles, collaborative problem-solving skills and outcomes: A group communication analysis. *Journal of Learning Analytics*, 7(1), 38-57.

Dowell, N. M., Graesser, A. C., & Cai, Z. (2016). Language and discourse analysis with Coh-Metrix: Applications from educational material to learning environments at scale. *Journal of Learning Analytics*, 3(3), 72–95.

Krumm, A. E., Means, B., & Bienkowksi, M. (2018). *Learning analytics goes to school: A collaborative approach to improving education.* New York: Routledge. Chapter 7: Five phases of collaborative data-intensive improvement (pp. 135-155).

#### Week 4: Required

Cooper, M., Ferguson, R., & Wolff, A. (2016, April). What can analytics contribute to accessibility in e-learning systems and to disabled students' learning?. In *Proceedings of the sixth international conference on learning analytics & knowledge* (pp. 99-103).

Salehian Kia, F., Teasley, S. D., Hatala, M., Karabenick, S., & Kay, M. (2020). How patterns of students dashboard use are related to their achievement and self-regulatory engagement. *Proceedings of the 10th International Conference on Learning Analytics & Knowledge* (pp. 340-349). Frankfurt, Germany: ACM.

Connor, C. M. (2019). Using Technology and Assessment to Personalize Instruction: Preventing Reading Problems. *Prevention Science*, 20(1), 89–99.

#### Optional

Chatti, M. A., Muslim, A., Guliani, M., & Guesmi, M. (2020). The LAVA Model: Learning Analytics Meets Visual Analytics. In: Ifenthaler D., Gibson D. (eds) Adoption of Data Analytics in Higher Education Learning and Teaching (pp. 71-93). Springer, Cham.

### Learning Outcomes

 Be able to describe the field of Learning Analytics and identify key technologies and settings for applying educational data science

- Understand ethical concerns associated with collecting, communicating, and taking action on educational data.
- Think critically about available data
- Be able to connect available data to learning context
- Be able to describe differences between prediction and inference
- Be able to identify opportunities for applying inferential modelling, predictive modelling, and unsupervised learning.
- Understand the role of latent constructs in educational measurement
- Be able to identify limitations of behavioral data and how it can be used
- Understand the importance of implementation supports
- Be able to develop a predictive model and understand implications of using a predictive model

### **Course Schedule**

- This course begins on Wednesday, March 3, 2021 and ends on Tuesday, March 30, 2021 (Ann Arbor, Michigan time -Eastern Time Zone).
- Weekly assignments will be due on Tuesday at 11:59 pm (Ann Arbor, Michigan time Eastern Time Zone).
- Instructors must submit final grades one week after the course ends. Therefore, any late assignments subject to course reduction specified below or an instructor-approved extension cannot be accepted after 11:59 pm, Tuesday, April 6, 2021 (Ann Arbor, Michigan time Eastern Time Zone).

## Weekly Office Hours via Zoom (Ann Arbor, Michigan time):

Your instructors will hold weekly, synchronous office hours using the video-conferencing tool, Zoom. The schedule of office hours can be found by clicking on the **Live Events** link in the left-hand navigation menu. Additionally, all office hours will be recorded and archived so that you can retrieve them at a later date. Office hours are recorded and published in respective weeks.

There will be 3 office hours per week. Each instructor and the course assistant will lead one of these hours. Drs. Teasley & Krumm will answer questions about materials in the lectures and readings, and the course assistant will address questions and any issues with the course assignments.

## Grading

Course Item	Points	% of Final Grade	Due
Week 1- Notebook Assignment: Exploratory Data Analysis	100	20%	Tuesday, 3/9 at 11:59 pm Eastern Time
Week 1 - Reflection Questions	100	5%	Tuesday, 3/9 at 11:59 pm Eastern Time
Week 2 - Notebook Assignment: Building Prediction Models	100	20%	Tuesday, 3/16 at 11:59 pm Eastern Time
Week 2 - Reflection Questions	100	5%	Tuesday, 3/16 at 11:59 pm Eastern Time

Week 3 - Notebook Assignment: Bias Metrics	100	20%	Tuesday, 3/23 at 11:59 pm Eastern Time
Week 3 - Reflection Questions	100	5%	Tuesday, 3/23 at 11:59 pm Eastern Time
Week 4 - Notebook Assignment: Dashboard	100	20%	Tuesday, 3/30 at 11:59 pm Eastern Time
Week 4 - Reflection Questions	100	5%	Tuesday, 3/30 at 11:59 pm Eastern Time
Total	800	100%	

Note: All assignments must be submitted to earn credit for this course. (See late submission policy below.)

### **Reflection Scoring Rubric**

Dimension	20	40	60	80	100
<u>Structure</u>	Reflection is missing all the elements of a clear structure (topic, supporting, and concluding sentences) and has multiple structural and grammatical issues.	Reflection is missing most of the elements of a clear structure (topic, supporting, and concluding sentences) and a few structural or grammatical issues.	Reflection has some of the elements needed for a clear structure (topic, supporting, and concluding sentences) and only very minor grammatical issues.	Reflection has most of the elements needed for a clear structure (topic, supporting, and concluding sentences) and is grammatically sound.	Reflection has all of the elements needed for a clear structure (topic, supporting, and concluding sentences) and is grammatically sound.
Connections	No examples from readings, cameos, or lectures are presented, and the reflection questions are not addressed.	Few examples from readings, cameos, or lectures are presented, but the reflection questions are not addressed.	Some examples are presented but they are not related to the reflection prompts, <b>or</b> the reflection questions are addressed with too few examples.	Multiple examples are presented but they are not used to fully address the reflection questions.	Multiple examples are presented and they are effectively used to fully address the questions.

**Note**: Reflection assignment score is derived by adding structure and connections scores and <u>dividing by two</u>. Reflections should be approximately **300-400** words.

### Assignment 4 - Dashboard grading rubric

	Poor	Good	Excellent
Metrics	1 pt	2 pts	3 pts
Evaluation on the quality of metrics students chose.	Students did not choose the right metrics for presentation. Data visualization is not aligned to business goals.	Students chose many good metrics for presentation. Data visualization is somewhat aligned to goals.	Students chose an ideal selection of metrics for presentation. Data visualization aligned to goals.
Audience	1 pt	2 pt	3 pts
Evaluation of the language of the data visualization.	Students did not understand their audience.	Students somewhat understood their audience and attempted to tailor their data visualization to reflect that knowledge.	Students understood the audience and tailored their data visualization to reflect that knowledge.
Data Presentation & Analysis	1 pt	2 pts	3 pts
Evaluation on the analysis of the data and the chosen mediums for communicating the data.	The data was confusing, and it was clear the student did not fully comprehend the results.	The data was presented using somewhat appropriate data visualization techniques (i.e., proper graphs and charts).	The data was presented smartly, using appropriate data visualization techniques (i.e., proper graphs and charts).
Creativity & Organization	1 pt	2 pts	3 pts
Evaluation on the structure of the data visualization.	The student's dashboard is a bit of a mess! The dashboard is not easy to navigate.	The student's dashboard is visually appealing and somewhat well organized. The dashboard is somewhat easy to navigate.	The student's dashboard is visually appealing and well organized. The dashboard is easy to navigate.

Note: This 12 point rubric will be used for each of the 5 dashboards in the assignment (60 points total possible)

## Letter Grades, Course Grades, and Late Submission Policy

Refer to the <u>MADS Assignment Submission and Grading Policies</u> section of the UMSI Student Handbook (access to Student Orientation course required).

For this course, the late submission policy is 15% reduction if assignment is turned in one day late, 30% reduction if two days late, 45% reduction if three days, and a zero (0) if four or more days late. (But remember, you must turn in all assignments to pass.)

The late penalty may be waived for personal circumstances beyond the student's control. You **must contact all three instructors via email** as soon as possible to discuss the terms for a late submission.

The grading scale for this course is as follows:

Point % needed		
93%		
90%		
87%		
83%		
80%		
77%		
70%		
67%		
63%		
60%		
0%		

## Academic Integrity/Code of Conduct

Refer to the <u>Academic and Professional Integrity</u> section of the UMSI Student Handbook. (access to Student Orientation course required).

### Accommodations

Refer to the <u>Accommodations for Students with Disabilities</u> section of the UMSI Student Handbook (access to the Student Orientation course required). Use the <u>Student Intake Form</u> to begin the process of working with the University's Office of Services for Students with Disabilities.

## Accessibility

Refer to the <u>Screen reader configuration for Jupyter Notebook Content</u> document to learn accessibility tips for Jupyter Notebooks.

## Library Access

Refer to the <u>U-M Library's information sheet</u> on accessing library resources from off-campus. For more information regarding library support services, please refer to the <u>U-M Library Resources</u> section of the UMSI Student Handbook (access to the Student Orientation course required).

## Student Mental Health

Refer to the University's <u>Resources for Stress and Mental Health website</u> for a listing of resources for students.

### **Student Services**

Refer to the Introduction to UMSI Student Life section of the UMSI Student Handbook (access to the Student Orientation course required).

## **Technology Tips**

- Recommended Technology
  - This program requires Jupyter Notebook for completion of problem sets and Adobe or other PDF viewer for reading articles.
- Working Offline
  - While the Coursera platform has an integrated Jupyter Notebook system, you can work offline on your own computer by installing Python 3.5+ and the Jupyter software packages, including pyspark. For more details, consult the Jupyter Notebook FAQ.